# Keepers of the Kern Clothing Return Policy March 10, 2019



## **Return Policy**

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund. Please see below for more information on our return policy.

#### Returns

All returns must be postmarked within seven (7) days after receipt of the purchased items(s). All returned items must be in new and unused condition, with all original tags and labels attached.

#### **Return Process**

To return an item, place the item securely in its original packaging and the return form provided with each order or available on the Keepers of the Kern website Shop page, and mail your return to the following address:

Keepers of the Kern P.O. Box 655 Kernville, CA 93239

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

#### **Refunds**

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least seven (7) days from the receipt of your item to process your return. We will notify you by email when your return has been processed.

## **Exceptions**

For defective or damaged products, please contact us at the email address below to arrange for a refund or exchange.

keepersofthekern@gmail.com

# **Keepers of the Kern Clothing Return Form**



Reason for the Return	Please Complete One Option Below
	Item Is Damaged
	Please Specify Damage:
	Returning Item for Other Reasons
Item(s) Being Returned	
Date	
Name	
Street Address / P.O. Box	
City	
State	
Zip Code	
Email Address	
Phone Number	

# **Mail Returning Item and This Form To:**

Keepers of the Kern P.O. Box 655 Kernville, California 93238